

FAMILY SAFETY & SECURITY

Custom resources to protect your home and family

As a supplement to your insurance coverage, AIG Private Client Group, a division of the member companies of American International Group, Inc. (AIG), offers family safety and security services—complimentary and customized consultations designed to reduce threats to family safety, security and personal wealth.¹

Program features

Our in-house specialists can conduct a 360° safety and security assessment, during which they will:

- Gain a firsthand understanding of your lifestyle (for example, how often you travel or who has access to your home)
- Identify potential scenarios that could put your home or loved ones at risk
- Help you create and implement personalized action plans

Talking personally with our specialist is an important part of your preparation. Depending on the size of your property and the complexity of your plan, a security assessment can take anywhere from one to several hours. Following the consultation—which may be conducted over the phone or in person—you will receive a customized report detailing potential problem areas and steps you can take to maximize safety.

Personalized consultations

Here are just a few of the areas that can be addressed during your consultation:

Evacuation and communication planning

Keeping your family out of harm's way is crucial during an emergency, as is staying connected with one another. We will help you implement customized plans for each family member, no matter where they are. We'll also help you determine which personal items to take when evacuating.

Home security assessment

We're well-versed in the latest security technologies—from state-of-the-art alarm systems to camera surveillance—and can help you select the best solutions for your home. We also work hand-in-hand with industry-leading home security companies.

Liability assessment

Simple oversights can lead to injury—and perhaps a lawsuit. We can identify potential liability threats and advise on measures to correct them. In addition, we can facilitate complimentary background checks on private staff to ensure that those with access to your family and property are qualified and credible.²

Crisis management

We work with highly regarded private security and crisis management personnel. Together, we can educate your family on how to avoid dangerous situations in everyday life or while traveling abroad.

Our services at work

Following are examples of how specialists can assist you:

- A policyholder was concerned about her young grandchild's safety while he visited her large secondary home. We worked with the family to ensure that the child knew how to evacuate the home and advised on practical solutions to maximize safety.
- We consulted on maritime security matters for a policyholder who travels frequently among major ports in the United States and abroad.
- With the help of local residents and law enforcement officials, we conducted a community-wide security assessment to help address a recent spike in vehicle theft and burglary in Palm Beach.
- A policyholder was traveling to South Africa. We provided safe hotel and car service recommendations, areas to avoid, points of contact and information on current events.

To learn more, contact your independent insurance advisor, e-mail familysafetysecurity@aig.com or visit www.aig.com/pcg.



Bring on tomorrow

¹ Subject to eligibility requirements. Eligible policyholders typically pay more than \$50,000 in total account premium.

² Eligibility for complimentary preliminary background checks is determined based upon total account premium. However, all policyholders are eligible for discounted pricing on preliminary background checks.

AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at www.aig.com. Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.