



## HURRICANE PROTECTION UNIT®

# Be prepared for stormy weather

Our Hurricane Protection Unit provides hands-on help when it's needed most. This complimentary service is available to policyholders of AIG Private Client Group, a division of the member companies of American International Group, Inc. (AIG), who reside within designated response areas.<sup>1</sup>

### Managing risk, preventing loss

#### Personalized planning

Because each home has its own unique vulnerabilities, one of our specialists can conduct an in-depth, on-site evaluation and map out suggestions to maximize preparedness well in advance of hurricane season. We can work one-on-one with you to develop custom preparedness plans, action steps and timelines to execute.

#### Post-storm outreach

We closely track the progress and projected landfall of approaching storms. Based on this information, we identify homes that are likely to be most vulnerable. After landfall, we make every effort to contact affected policyholders. We can assist with reporting claims and provide connections to qualified restoration companies in an effort to help enrollees recover from the storm as quickly as possible.

### Prepare for what could happen

Everyone residing in a hurricane-prone area can benefit from pre-season preparation. Use the following questions as reminders:

#### Our team at work

While walking around a home's exterior during a pre-hurricane consultation, our specialist realized that several of the shutter system's mounting tracks had been removed to install decorative exterior molding around the windows. Although a full shutter system was in place, it could not be deployed until the tracks were re-installed. If this problem went undetected until a storm arrived, it is unlikely that the policyholder would have had time to make the necessary fixes before it made landfall.

- Do you have a storm preparedness plan in place?
- Is your residence built with materials designed to withstand hurricane-force winds?
- Is there a shutter system in place, and/or is impact-resistant glass or other products used for all openings?
- If you own fine art, what must be done to properly protect the items in your collection?
- Is there a back-up generator on the premises?
- Which furnishings and possessions are most susceptible to damage?
- If you own watercraft, what precautions have you taken to lessen the likelihood of damage?
- Is there any outdoor art or furnishings that could be damaged or become airborne?

For more information, please visit [www.aig.com/pcg](http://www.aig.com/pcg) or call 800 899 2409.



Bring on tomorrow

<sup>1</sup> Enrollment required; geographic restrictions apply. This service is only available to policyholders residing in one of our pre-approved coastal counties. Policyholders in Florida must have wind coverage to be eligible. AIG is the marketing name for the worldwide property-casualty, life and retirement, and general insurance operations of American International Group, Inc. For additional information, please visit our website at [www.aig.com](http://www.aig.com). Products and services are written or provided by subsidiaries or affiliates of American International Group, Inc. Not all products and services are available in every jurisdiction, and insurance coverage is governed by actual policy language. Certain products and services may be provided by independent third parties. Insurance products may be distributed through affiliated or unaffiliated entities. Certain property-casualty coverages may be provided by a surplus lines insurer. Surplus lines insurers do not generally participate in state guaranty funds and insureds are therefore not protected by such funds.